Research @ Google*

Dr. Alfred Z. Spector VP, Research and Special Initiatives Google, Inc. Asia, September 2009



Abstract

Research @ Google

At its core, Google's mission is to organize the world's information and make it universally accessible and useful. The breadth of this mission, coupled with our services based delivery model, provides Google great opportunities to perform research and to innovate in many areas of technology. In this presentation, I'll summarize our approach to innovation and the results we have achieved in many domains; for example, translation, speech, and vision. I'll also discuss some of our focus areas moving forward, and our general approach to research organization. I'll conclude by discussing our interactions with the research world around us, a world with which we desire strong, mutually beneficial connections.



Outline

- 1. Google's Mission
- 2. Our Technical Approach
- 3. Innovation
- 4. Research @ Google
- 5. Key Themes
 - A. Totally Transparent Processing
 - B. The Rule of Distributed Computing
 - C. Hybrid, not Artificial, Intelligence
- 6. Some Other Research Projects
- 7. Relationship with Academe and other Research Organizations

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8. Summary and Perspective on Computer Science



Google's Mission and Google Research

Organizing the world's information and Making it universally accessible and useful.



A research organization optimized for in situ work



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How (1): A Focus on Services

- Google primarily delivers services to achieve it's mission
- Implications
 - Lower cost of Development
 - Economies of scale
 - Lower cost of Installation
 - Lower cost of Operation
 - Resilience
 - Location transparency
 - Service Integration
 - Aggregated user feedback
 - ...



How (2): The Google Common Distributed System

• Vast:

- Data in the cloud
- Processing in the cloud
- Global Usage

(Feasible due to large clusters using decades of distributed computing research)

Implications:

- Economies of scale from shared infrastructure
- Low barriers to product launch
- Decentralized development more feasible



How (3): Empiricism - Let Measurement & Feedback Rule

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Key Change: Holistic Approach To Design



- Implications
 - Users and computers doing more than either could individually.
 - Virtuous circle from: *Data and Processing, Reach, Feedback in a virtuous circle.*



How Do We Innovate...

- Commitment to advancing technology
 - Rich domain of work due to our mission
 - Some exciting, *grand challenge* problems
- Cultural agreement that getting a concept into production is often as challenging and fun as its initial invention
- Technical leverage
 - The Google Common Distributed System
 - A Focus on Services
 - Holistic Approach to Design



To innovate, and to catalyze innovation, and to learn in ways that collectively help Google achieve its mission

Implications:

- Operation in areas relevant to Google
- Broad applicability of many areas of CS and related areas
- A diversified portfolio (various points on risk/reward curve)
- Strong relationship to academic community
- Strong emphasis on publication



Google's Innovation Culture is Different

- Focus on talent
- **Distributed** across the organization:
 - Impacting Google necessitates broad, diverse involvement in science <u>and</u> engineering
 - Research is done both in our research team and in our engineering organization, organized opportunistically
- Teams benefit greatly:
 - From mutual talent
 - From Google's comparative advantages to our scale and broad use
 - From service-based architecture ("ease" of working *in vivo*)



Publications

- Publishing/presenting is important
- Publications at <u>www.research.google.com</u>

Year	Number of Publications
2004	15
2005	54
2006	122
2007	197
2008	216
2009	250+ (p)

Google Publications as of Early 2008



From our web site:http://research.google.com/pubs/papers.html



Key Systems Papers, for Example

Google Cluster Infrastructure

Luiz Barroso, Jeffry Dean, Urs Hoelzle: Web Search for a Planet: The Google Cluster Infrastructure, IEEE Micro, Volume 23, Issue 2, March 2003.

GFS (Google File System)

Sanjay Ghemawat, Howard Gobioff, Shun-Tak Leung: The Google File System, 19th ACM Symposium on Operating System Principles, Lake George, NY, October 2003.

MapReduce Programming Model for generating & processing large data sets

Jeffrey Dean, Sanjay Ghemawat: MapReduce: Simplified Data Processing on Large Clusters, OSDI'04: Sixth Symposium on Operating System Design and Implementation, San Francisco, CA, December, 2004.

BigTable: A Distributed Storage System for Structured Data

Chang, et al. OSDI 06.

• Many more papers in other areas, of course



Selected Publications

- Audiovisual Celebrity Recognition in Unconstrained Web Videos, Sargin, Aradhye, Moreno, Zhao
- Automatic Speech and Speaker Recognition: Large Margin and Kernel Methods, Keshet, Bengio
- Bid Optimization for Broad Match Ad Auctions, Even dar, Mansour, Mirrokni, Muthukrishnan, Nadav
- Dependency Parsing, Kubler, McDonald, Nivre
- Detecting The Origin Of Text Segments Efficiently, Abdel-Hamid, Behzadi, Christoph, Henzinger
- Domain Adaptation with Multiple Sources, Mansour, Mohri
- LSH Banding for Large-Scale Retrieval with Memory and Recall Constraints, Covell, Baluja
- OpenFst: An Open-Source, Weighted Finite-State Transducer Library and its Applications to Speech and Language, Riley, Allauzen, Jansche

Selected Publications

- Outclassing Wikipedia in Open-Domain Information Extraction: Weakly-Supervised Acquisition of Attributes over Conceptual Hierarchies, Pasca
- Solving Maximum Flow Problems on Real World Bipartite Graphs, Negruseri, Pasoi, Stanley, Stein, Strat
- *The Unreasonable Effectiveness of Data,* Halevy, Norvig, Pereira
- Using the Doubling Dimension to Analyze the Generalization of Learning Algorithms, Bshouty, Li, Long
- Google's Deep-Web Crawl, Madhavan, Ko, Kot, Ganapathy, Rasmussen, Halevy
- Webtables: Exploring the power of tables on the web, Cafarella, Halevy, Wang, Zhang



Selected Publications

- Cost-efficient Dragonfly Topology for Large-scale Systems, Kim, Dally, Scott, Abts,
- Detecting influenza epidemics using search engine query data, Ginsberg, Mohebbi,Patel,Brammer, Smolinski, Brilliant
- Discriminating the relevance of web search results with measures of pupil size, Oliveira, Aula, Russell
- A discriminative kernel-based model to rank images from text queries, Grangier, Bengio
- Boosting with Structural Sparsity, Duchi, Singer
- Affiliation Networks, Lattanzi, Sivakumar
- On Sampling-based Approximate Spectral Decomposition, Kumar, Mohri, Talwalkar



Disk drive failures are a significant problem

- Datasheets do not tell whole story; MTTF is not enough
- Significant and valuable previous work, but insufficient
- Knowledge would help
- Conventional wisdom --- Is it true?
 - Typical disk drive failure rate: < 1% per year
 - Temperature: increases failures
 - Utilization: increases failures



System Health Infrastructure

- Data collected on every machine, periodically
- Stored indefinitely
- Analysis done offline





Temperature

Failure rates per average temperature



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Make Chromium better by finding bugs and filing <u>bug reports</u> Submit estables for leaving bugs		
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Graphics in Google Chrome	chromium-discuss	
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The Evolutionary Path Forward to New Accomplishments

- Application mix will continue to grow in unpredictable ways:
 - Four areas in flux today: *publishing, education, healthcare and government*
- Systems will evolve: ubiquitous high performance networking, distributed computing, new end-user devices, ...
- Three truly big results brewing:

1.Totally Transparent Processing

2.Ideal Distributed Computing

3.Hybrid, Not Artificial, Intelligence



Totally Transparent Processing



Totally Transparent Processing

$\forall d \in D, \forall l \in L, \forall m \in M, \forall c \in C$			
D: The set of all end-user access devices	L: The set of all human languages	M: The set of all modalities	C: The set of all corpora
Personal Computers	Current languages	Text	The normal web
Phone	Historical languages	Image	The deep web
Media Players/Readers	Other forms of human	Audio	Periodicals
Telematics	notation	Video	Books
Set-top Boxes	Possible language specialization	Graphics	Catalogs
Appliances	Formal languages	Other sensor-based data	Blogs
Health devices			<u>Universal</u> Geodata
			Scientific datasets
			Health data



Types of Transparent Processing

- Search, of many forms
- Navigation and Suggestion

- Transformational
 Communication
- Information Fusion
- Some Google Examples:
 - Universal search
 - Voice Search
 - Find Similar, applied to images
 - Google Translate, particularly in mash-ups
 - Combining images and maps
 - Audio transcription
 - Images and 3d models



Fluidity Among the Modalities





The New Frontier of Web Search – Better/Faster Queries



Query completion before: Used a fixed dictionary, e.g., in emacs, bash, T9, etc. *Query suggestion today:* Model queries with query logs, serve them dynamically *Technical challenges:*

- response-time, coverage, freshness, corpus dependency (YouTube, image, mobile)
- *domain dependent:* rea -> real madrid good suggestion in Spain
- *diversity (danger of popularity), filtering out duplicates, inappropriate results, etc.*

Impact: Made possible by scale,

- $_{29}$ the richer the query log corpus, the better
 - *the faster the response time, the better*



Voice Search







Challenges and Rationale for Success

Technically this is very challenging:
Huge vocabulary
Variability in accent
Background noise

What makes this possible: • Scalable technology • Data inputs: Query logs, voice logs • Compute power



Choosing a data source

Web Queries	Speech Transcriptions	Business Listing Databases
huge N	tiny N	wide coverage
typed, not spoken	perfectly matched to task	little info for popularity
user in a different setting	slow, expensive, manual(!)	little info for how callers ask
Google advantage	chicken and egg	where most efforts like this start



Combination works best: utterance ROC curves: incl. rejection)



The Benefits of Unsupervised Training



Google

Transcriptions in Google Voice



Google Translate


Web Translation

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YouTube Caption Translation







Challenges in Image processing

Visual Semantics

- Recognition (people, landmarks, objects)
- Machine Learning

Geometry

- Ego-motion estimation
- Multi-view stereo

Correspondence

- Matching images and videos
- Image mosaicing

Image Processing

- Maps from aerial imagery
- OCR in all the world's languages



Image Analysis in Image Search

- Image Search helps users find the image they want quickly.
- Understanding the actual content of an image is critical.
- We've been focusing more and more on analyzing images
- This has been rolling out over the last year.
 - Both as user visible filters
 - Behind the scenes in our back-ends.
- Genre filters like clip art / line drawings / color are great examples
 - o [flowers], line drawings, clip art, photo, face
 - o [porsche], red, green, yellow, orange, ...



Similar Images in Image Search

- Google has just launched a "Similar Images" feature.
- Accessed by clicking on the similar images link under an image.
- It can also be accessed via preview thumbnails in the result frame.
- We think this will create a major shift in how to search for images.
- Searching for images can now become a navigational experience, where the text (or voice) query acts as a starting point



Similar Images in Image Search

• A variety of features are used to determine visual similarity.





Similar Images in Image Search

Refine by the content of a specific image.



Content-based retrieval of sound



Auditory front end based on stable models from long ago, with new feature extraction ideas.

PAMIR multi-label retrieval (MLR) for the trainable back-end retrieval.

What about sound segmentation or separation?



"Sapsucker" (woodpecker) representations





Newer Modalities

- 3D Graphics
- Maps and Geography
- Timelines
- Music
- Etc.



Maps/Earth as a Modality



Totally Transparent Processing In-Process...





Ideal Distributed Computing



Distributed Computing is 30 years old. But, not very deeply understood until recently

- The application mix
- The true nature of global, open systems:
 - Implications on systems, applications, mix and match.
- The implications of *operations* at true scale
 - E.g., work on programming & runtimes predominated system mgmt.
- The complexity of the architecture that would result
 - We tend to assume, *if we can conceive it, it's okay.*
- The collection of further abstractions that would build on fundamentals
 then known
- In summary there was a limitation of understanding of (truly) large-scale, open integrated distributed systems





Capability

Time

Cloud Computing Architecture



Optimization Applications

Vast opportunities for applying optimization in large systems:

- There are two traditional fields:
 - 1. Long Term Planning:
 - Network planning, capacity planning.
 - 2. Short Term Operational Decisions:
 - Scheduling of tasks, dynamic allocation.
- We want to introduce new types of applications:
 - 1. On Line Optimization.
 - 2. Data Checking:
 - Verify consistency and validate data/config file.
 - 3. Dynamic repair:
 - Find the closest feasible solution after an incident (computer broke down).
 - Continual optimization (i.e. replan after a driver missed a turn).

Fusion Tables: a collaborative database in the cloud

An online database that will make it easier for users to

share data with others	uploading tables and inviting collaborators
explore their data	using filters & aggregates and visualizing the data on maps, timelines, chars, etc.
combine datasets	creating merged tables from multiple base tables
discuss their data	participating in threaded discussions
publish as web properties	making public datasets and embedding visualization on external pages

leverage the reliability and performance of the Google infrastructure for data management applications



Fusion Tables Example (1)

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Benin	2001	0.13	15.4	32	23	45	4.93	3.54	6.93	1	8.44	P	1
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Burundi	2000	0.29	38.41	16.91	6	77	6.5	2.3	29.58	I.	7.55	P	1
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Fusion Tables Example (4)



Fusion Tables Example (5)

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Angola	184.0	1987	P	Û
Benin	25.8	2001	P	1
Botswana	14.7	2001	P	1
Burkina Faso	17.5	2001	P	
Burundi	3.6	1987	P	
Cameroon	285.5	2003	Ø	1
Cape Verde	0.3	1990	P	1
Central African Republic	144.4	2003	Ø	1
Chad	43.0	1987	Ø	Û
Comoros	1.2	2003	Ø	1
Congo	832.0	1987	P	1
Congo, Democratic Republic (formerly Zaire)	1283.0	2001	P	â
Cote D'Ivoire	81.0	2001	P	â
Djibouti	0.3	1997	Ø	â
Egypt	86.8	1997	Ø	1
Equatorial Guinea	26.0	2001	Ø	1
Eritrea	6.3	2001	Ø	â
Ethiopia	110.0	1987	P	
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Fusion Tables Example (6)



Fusion Tables Example (7)

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Country *	Annual Renewat	Year of Es	Yesty	Total Fresi	Per-capita Waterv	Domestic use % •	Industrial Use (%)	Agricultural use (%	2005 Population	18
Afghanistan	85 D	1001	2000	23.26	770.07	1.78	0.01	59.21	29.86	P
Albania	41.7	2001	2000	1.71	546.33	26.74	11.18	62.08	3.13	P
Algeria	14.3	1997	2000	6.07	184.78	21.98	13.19	64.83	32.85	P
Angola	184.0	1987	2000	0.35	21.96	23	17	60	15.94	P
Antigua and Barbuda	0.1	2000	1990	0.01	62.5	60	20	20	0.08	P
Argentina	814.0	2000	2000	29.19	753.29	17	9.49	74.02	38.75	P
Armenia	10.5	1997	2000	2.95	976.82	29.95	4.38	65.67	3.02	Ø
Australia	398.0	1995	2000	24.06	1193.45	14.72	10.03	75.25	20.16	Ø
Austria	84.0	2005	1999	3.67	448.11	35.09	63.92	0.99	8.19	Ø
Azerbaijan	30.3	1997	2000	17.25	2051.13	4.81	27.65	67.53	8.41	0
Bahamas	nd	nd								Ø
Bahrain	0.1	1997	2000	0.3	410.96	39.65	3	56.81	0.73	Ø
Bangladesh	1210.6	1999	2000	79.4	559.86	3.19	0.65	96.16	141.82	0
Barbados	0.1	2003	2000	0.09	333.33	33.37	44.07	22	0.27	Ø
Belarus	58.0	1997	2000	2.79	285.86	23.44	47	30.07	9.76	Ø
Belgium	20.8	2005	1998	7.44	714.01	13.3	85.47	1.22	10.42	0
Belize	18.6	2000	2000	0.15	555.56	7	73	20	0.27	Ø
Benin	25.8	2001	2001	0.13	15.4	32	23	45	8.44	0
Bhutan	95.0	1987	2000	0.43	199.07	5	1.1	94	2.16	Ø
Bolivia	622.5	2000	2000	1.44	156.86	13.29	7	81	9.18	0
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Fusion Tables Example (8)

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/ghanistan	65.0	1997	2000	23.26	778.97	1.78	0.01	98.21	29.86	Ø
Vbania	41.7	2001	2000	1.71	546.33	26.74	11.18	62.08	3.13	P
Igeria	14.3	1997	2000	6.07	184.78	21.98	13.19	64.83	32.85	P
ngola	Cell value: 184.0				21.96	23	17	60	15.94	P
ntigua and Barbuda	liquari/17 canande	anal			62.5	60	20	20	0.08	P
rgentina	Angola has a lot	of water for a	country its size!		753.29	17	9.49	74.02	38.75	P
rmenia					976.82	29.95	4.38	65.67	3.02	P
ustralia	And I thought it v	vas in the Kala	haril		1193.45	14.72	10.03	75.25	20.16	Ø
iustria					448.11	35.09	63.92	0.99	8.19	P
zerbaijan	Save comme	nt Close	Refresh	(9)	2051.13	4.81	27.65	67.53	8.41	P
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lahrain	0.1	1997	2000	0.3	410.96	39.65	3	56.81	0.73	P
angladesh	1210.6	1999	2000	79.4	559.86	3.19	0.65	96.16	141.82	P
larbados	0.1	2003	2000	0.09	333.33	33.37	44.07	22	0.27	P
elarus	58.0	1997	2000	2.79	285.86	23.44	47	30.07	9.76	P
elgium	20.8	2005	1998	7.44	714.01	13.3	85.47	1.22	10.42	P
eŭze	18.6	2000	2000	0.15	555.56	7	73	20	0.27	Ø
enin	25.8	2001	2001	0.13	15.4	32	23	45	8.44	Ø
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Where is the research?

Motivation: commercial databases have become far too intimidating for common users

• Not being used even when there is a fit

Redefining how structured data management can be done (on the Web)

- Focusing on supporting common user activities
- Making data management primitives easily available
- Blurring the notion of database boundaries



Excitement in Distributed Systems

- Size of user community
- Storage Scale (requiring various characteristics)
 - E.g., security, privacy, availability,
- Processing Scale
 - High performance batch processing
 - High throughput
 - Low latency
- Rapid dynamics
- Highly variable end-user devices

- Communication Scale
 - Bandwidth
 - Endpoints
- Efficiency
 - Equipment
 - Communication
 - Power
 - Management
- Extensibility
- Compliance

68

And more to come, no doubt
 Google

Ideal Distributed Computing

Large networked clusters grow in a fully distributed world

- Arbitrarily high volume transactions
- And, various, partitionable batch process for learning, fusion, etc.
- Network
 - Response-time and bandwidth as needed
- Cluster Processing, or "Cloud Computing" growing ever larger
 - Massive parallelism to hit sweet spot of capital & operating efficiency
- Distributed computing
 - Data sharing, function shipping, as needed
 - Connected and disconnected operation, as seamless as possible
 - Auto balancing of loads between client device and cloud elements
 - Emphasis on manageability (newly, to handle consumers' many endpoints)
- Significant efficiency gains



Hybrid, Not Artificial, Intelligence



Hybrid, not Artificial, Intelligence

- "Artificial Intelligence" aimed at having computers as capable as people, often in very broad problem domains
- It has proven more useful for computers rather:
 - To extend the capability of people, not in isolation
 - To focus on more specific problem areas
- Aggregation of user responses has proven extremely valuable in learning
- Examples
 - Feedback in Information Retrieval; e.g., in ranking or spelling correction
 - Machine learning; e.g., image content analysis, speech recognition with semi-supervised learning
- Another example of bottom up successes



My Long-held View on Semantics, Syntax, & Learning

- Large scale learning has proven surprisingly effective
- Learning is occurring over increasingly variegated features:
 - Both Semantic
 - And Syntactic, and generated in multiple ways
- In my WWW 2002 (Architecting Knowledge Middleware) and Semantic Web 2005 Keynotes, I referred to this as <u>The</u> <u>Combination Hypothesis</u>
- Today, I would refine this as the combination of approaches *and* learning from people.


Fantastic Opportunities Abound



Just a Few Opportunities

- New Interfaces and applications with mass customization
 - Implications on every vertical
 - Examples: health, government, entertainment
- Virtually unlimited data storage
- Ever improving system "understanding"
- Increasingly fluid partnership between people and computation
- Fundamental changes in the methods of science
- Opportunities for optimization in many more domains

There are no real limits



We Desire A Stronger Relationship with Academe (1)

Google tremendously values talented people and education

- We have preferred a bottom-up approach:
 - Google collaborating with faculty and students for *mutual* benefit
 - Google: Knowledge of challenging problems, skilled employees, opportunities for internship/sabbatical, money
 - University: Faculty and student skills, breadth/depth of perspective
 - Internships
 - Visiting Faculty
- University Research Grants with moderate funding
 - Roughly 100 worldwide
 - Recommend proposals developed with advice/perspective of Google employees



Technology Leadership: NSF CLuE Program



CluE in the Search for Data-Intensive (Cloud) Computing



Jeannette Wing

Unique relationship between Google, IBM and NSF allows academic computing research community to access large-scale computer cluster for cloud computing.



Google Relationship with Academe (cont.)

- Check out growing sites:
 - -//research.google.com
 - -//research.google.com/university
 - -//code.google.com
 - -//code.google.com/edu
- Technology Round Table Videos (new!)
 - -http://research.google.com/roundtable/



Summary: Innovation at Google

- Strong commitment to broadly advancing technology due to our mission: some grand challenge problems
- Leverage
 - Scale in processing and information, and Usage
 - Learning and Empiricism
- We try to minimize the distance between Research and Development
 - Recognize that putting ideas into production is often as challenging and fun as inventing the idea
- Google will attempt to use its capabilities beneficially to foster research, education, and advancement broadly
- Go to http://research.google.com for more information and resources



Thank you!

